Blaser USA, Inc.
MINOX Customer Service
403 East Ramsey
Suite 301
San Antonio, TX 78216
USA

Repairs and Service Form

Sender:

First and last name: _____ Date:_____

Street & house no.:_____

Zip code, city / town:_____ Customer ID:_____

Province/ state, country:_____ Job number:_____

Tel. No.: _____

Email:_____ Signature:_____

Defective device

- ❑ Camera
- ❑ Night Vision
- ❑ Binoculars
- ❑ Riflescope
- ❑ Spotting Scope
- ❑ Other

Description:_____ **Serial No.:**_____

- ❑ Enclosed is: proof of purchase / if applicable, copy of product-registration email
- ❑ Date of purchase:
- ❑ Please supply a repair cost estimate
- ❑ Please repair if costs do not exeed _____

Description of problem

To enable an accurate and timely cost estimate, please supply a precise description.

Housing:
- ❑ damaged
- ❑ armoring / varnish
- ❑ seal damaged
- ❑ bent /dented

Ocular: ❑ **left** ❑ **right**
- ❑ Lens
- ❑ Eyecup
- ❑ Diopter setting
- ❑ bent / dented
- ❑ moves too easy
- ❑ moves too hard
- ❑ lost

Objective: ❑ **left** ❑ **right**
- ❑ Coating
- ❑ bent / dented
- ❑ too loose
- ❑ water damage
- ❑ other

Focussing
- ❑ too loose
- ❑ too tight
- ❑ not possible

Bridge
- ❑ too loose
- ❑ too tight
- ❑ broken

Image adjustment
- ❑ double image (binoculars)
- ❑ parallax (riflescope)
- ❑ other

Reticle
- ❑ unclean
- ❑ not straight
- ❑ lighting
- ❑ defective

Elevation / Windage
- ❑ elevation setting too loose
- ❑ elevation inaccurate
- ❑ windage setting too loose
- ❑ windage inaccurate

Night vision device
- ❑ defective
- ❑ too dark
- ❑ spotted image
- ❑ focussing

Other defects